



Supervisor Interview Questions

Branch: _____

Applicant Details

Applicants Name: _____

Date: _____

Interviewer
Name: _____

CCU Current EE: Yes

Position Applied
For: _____

Questions to ask Applicant

Operational Questions

1. How do you handle an employee that is underperforming?

2. How do you approach a situation when subordinates disagree with upper management decisions?

3. How would your previous employees rate you as a supervisor?

4. Describe a conflict you had with one of your colleagues and how you resolved it.

Role-Specific Questions

1. What are the top priorities of a branch supervisor? What do you think makes a good Branch Supervisor?

2. How do you allocate responsibilities? What is important to know about your team?

3. What is your leadership style? How do you adapt that to different situations?

4. Give us some ideas on how you would increase the branches membership and revenue goals?

Behavior Questions

1. Tell us about a time you had to deal with a difficult customer/member. How would you handle a member that was unhappy with one of our policies?

2. How do you feel about disciplining members of your team? Describe a time when you had to make a difficult managerial decision. What happened? What would you do differently given your experience now?

3. Tell me about a time you had to motivate your team.

4. If you got this position, what would be your long term goals?

Additional Notes

Salary Expectations: _____

Availability to Start: _____

General Thoughts: _____